## GENERAL SUBSCRIBER SERVICES TARIFF

**Ballard Rural Telephone Cooperative Corporation, Inc.** 

Section M 1<sup>st</sup> Revised Sheet 3 Cancelling Section M Original Sheet 3

## M. MISCELLANEOUS SERVICES

## M.1 Directory Assistance

M.1.1 General

The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

M.1.2 Rates

Calls to Directory Assistance, each

\$0.75

(C)

## M.1.3 Conditions

- 1. These rates apply when customers request Telephone Company assistance in determining telephone numbers of customers who are located within that part of the State's Numbering Plan Area.
- 2. A member will not be permitted any free directory assisted calls.
- 3. Charges for Directory Assistance are not applicable to calls placed to the Directory Assistance attendant in the case of residence service, where the customer, their family and persons residing in the customer's household who affirm that they are unable to use a Telephone Company provided Directory because of a visual or physical handicap.
- 4. A maximum of two customer listings and/or addresses are allowed per directory assistance request. (C)

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By:

Harlon E. Parker

Effective:

December 13, 2003 IFF BRANCE

Title:

CEO/General Manager | |

11/17/2009

PUBLIC SERVICE COMMISSION OF KENTUCKY